

April 8th, 2020

Dear Valued Customer & Business Partners

Our measures to declaration of a state of emergency over COVID-19 pandemic

The government has declared a state of emergency for Tokyo and six other prefectures at 19:00, April 7th in a bid to tackle the COVID-19 outbreak. In response, we have decided to take measures to working structure including sales and logistics as shown below.

Since our priority is health and safety for customers, business partners and employees, we believe those changes are unavoidable to prevent spread of infection.

We apologize for any inconvenience and appreciate your understanding and cooperation.

Changes implemented:

- Suspension of work for some employees
- Suspension of part of sales
- Possible delay for shipping goods and assay service results; We may not be able to deliver on the desired date and time.

Places: Koishikawa Headquarters, Chiba Laboratory, Ikebukuro Office.

Duration: From April 8th, 2020 to lifting of the state of emergency.

Sincerely,

Masakazu Niizawa

Chief of the novel coronavirus infection control team

Cosmic Corporation

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